AFIT Software Update Error Troubleshooting

(PC AFIT Application is NOT Communicating)

AFIT SUPPORT BULLETIN

Click on page link

Application is not Communicating 2

Connection with the USB to Serial Cable 3

Application is not Communicating

INDEX PAGE

AFIT Software Update Error Message Appears: The PC AFIT Application is not Communicating.



1. Make sure that the other end of the serial cable is connected to the serial port of your computer or Laptop PC. If you are using a USB to Serial converter, make sure that it is plugged into your USB port and that the other end is plugged into the AFIT serial cable.

2. **(a)** If the Connected Status LED in the Status Bar below remains RED or BLANK at this time, then there is a connection problem with your cabling or serial port setup that needs to be resolved.

   (b) If you have a communicatons problem, use the Select Com Port menu item above to **(c)** make sure you have selected the correct serial port.



Tip: *If still having communicatons issues and the LED is green, disconnect the black serial cable from the AFIT and verify the LED turns red.*

If the LED remains green, choose another available COM port and click OK. The LED should change red to green, or green to red when the cable is connected or disconnected.

For more connection troubleshooting with the USB to Serial cable

For a more in depth review see the **"AFIT USB Cable Troubleshooting"** at the link below.

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